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Project management



Project management

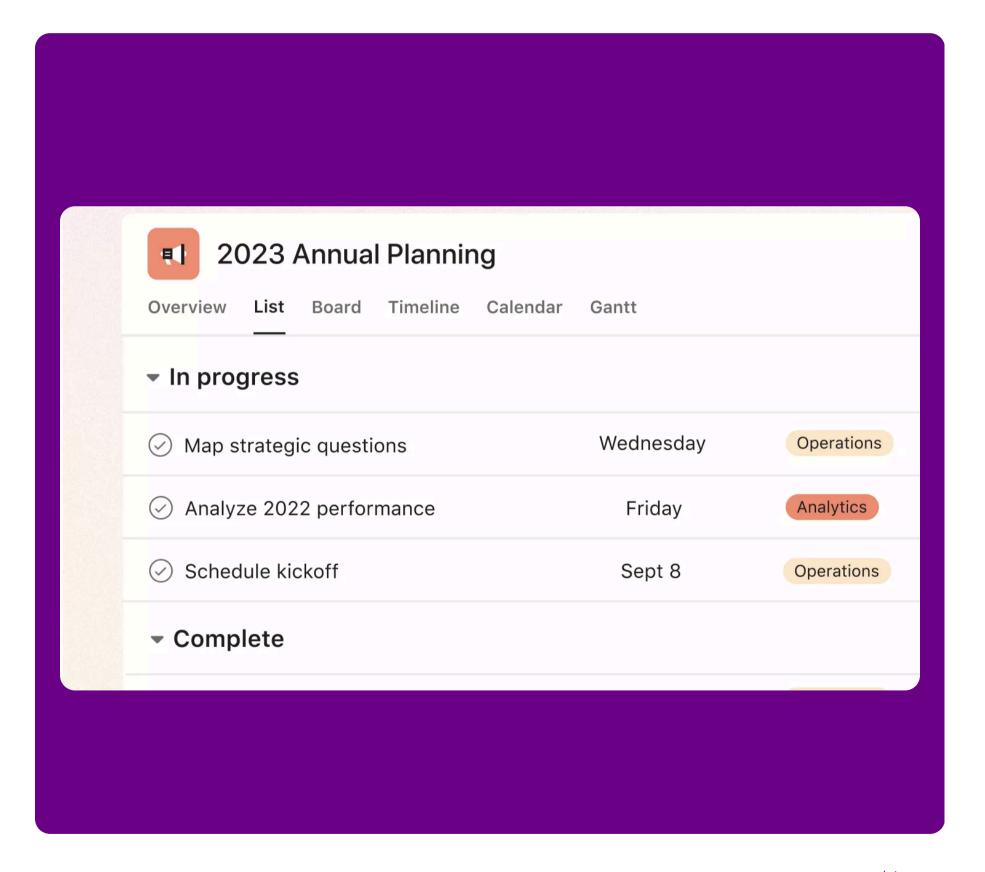
- Smart workflow gallery
 Get started fast with prebuilt Al workflows
- Prebuilt Al rules

 Deploy prebuilt Al rules in a few clicks to automate steps
- Rule activity log
 Monitor workflow performance and troubleshoot issues
- Bulk manual triggers

 Manually trigger multiple automations simultaneously for better control
- Script actions

 Build powerful custom automations in rules
- Autoshifting improvements for tasks with dependencies

 Keep project timelines up to date with downstream dependency shifting



Get started fast with prebuilt AI workflows from the smart workflow gallery





Overview

Standardize best practices and move faster with prebuilt AI workflows you can tailor to your team. Smart workflows for ticketing, request tracking, creative requests, and work intake are available now, with more launching for key teams across your organization through July.



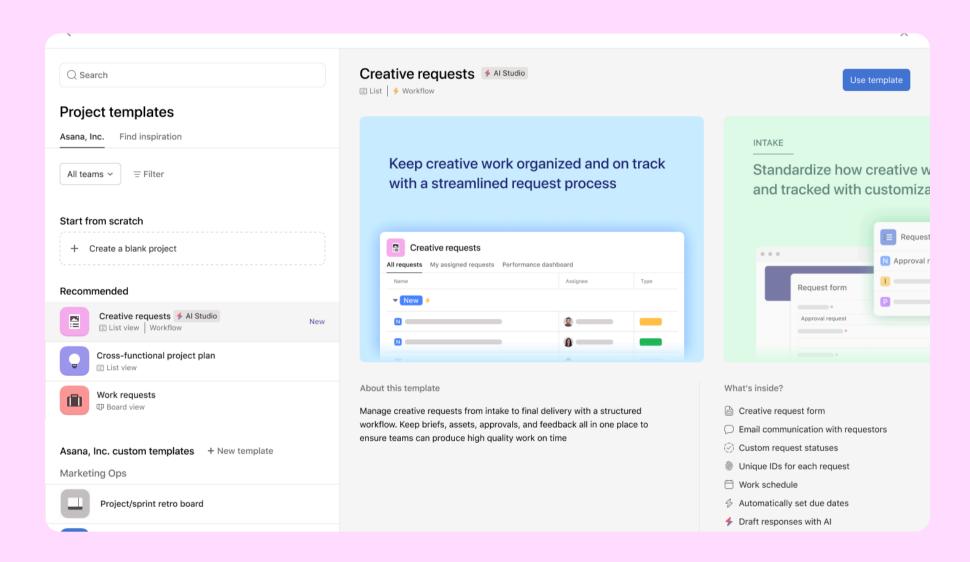
Key benefits

- Launch workflows faster with prebuilt templates
- Customize each workflow to fit your team's needs
- Boost efficiency with seamless human and Al collaboration



Key use cases

- Request tracking
- Ticketing
- Creative requests
- Work intake



How it works

Choose a smart workflow template from the project gallery, then follow the guided setup in the Customize menu.

Deploy prebuilt AI rules in a few clicks





Overview

Boost efficiency with prebuilt Al rules from the rule library that help you rename, summarize, triage, and more. Customize them in Al Studio to fit your workflow.



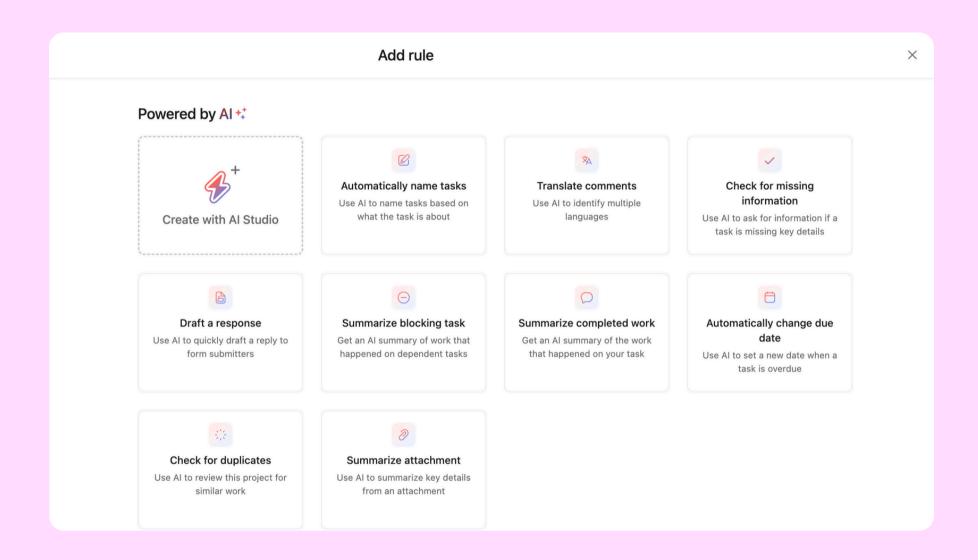
Key benefits

- Save time with ready-to-use AI rules for common workflows
- Enhance processes with automations tailored to your team
- Customize rules by editing Al instructions for greater control



Key use cases

- Request tracking
- Product launches
- Creative requests
- Work intake



How it works

Choose a prebuilt Al rule from the gallery, add it to your project, and tailor the Al instructions to fit your workflow.

Monitor workflow performance and troubleshoot issues with the rule activity log





Overview

Monitor and improve automation performance with rule history, a centralized log that tracks activity, helps resolve errors, and supports optimization of rules including Al-powered workflows.



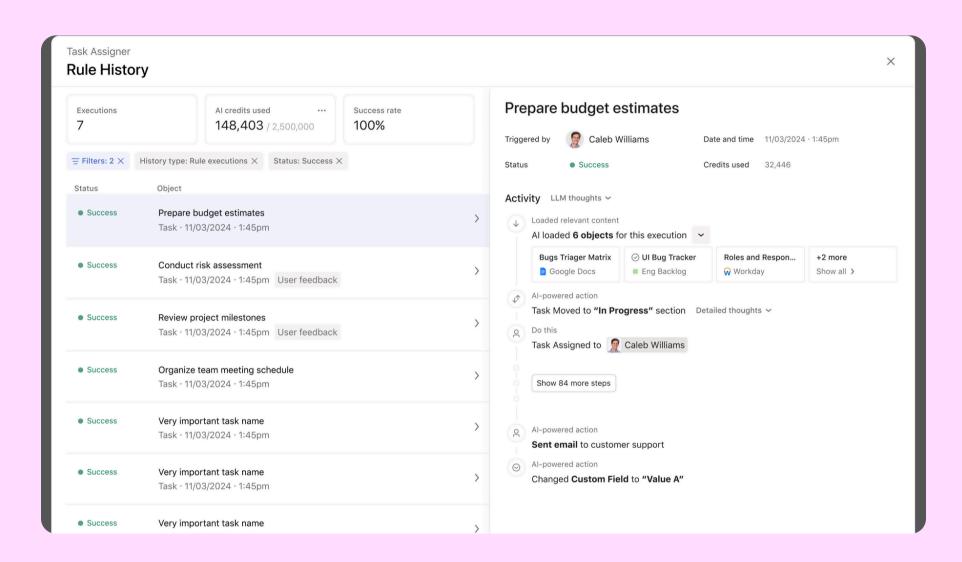
Key benefits

- Quickly troubleshoot issues by seeing which rules ran and what actions were taken
- Strengthen governance with clear visibility into automation activity across your organization



Key use cases

- Troubleshooting automation workflows
- Auditing rule executions



How it works

Access rule history by editing any rule and clicking the "View rule history" link at the top of the rule builder to see a detailed log of executions, including status, time, affected tasks, and actions taken.

Manually trigger multiple automations simultaneously for better control





Overview

Run manually triggered rules on multiple tasks at once from the bulk task bar in list view, making it easier to apply automation actions to batches of tasks simultaneously.



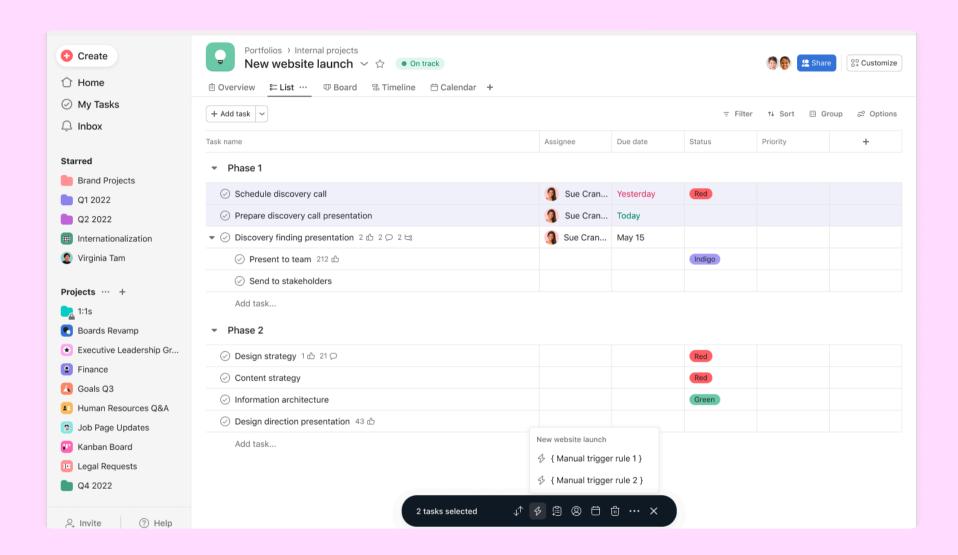
Key benefits

- Save time by applying rule actions to up to 50 tasks at once instead of one at a time
- Reduce repetitive work with streamlined batch automation
- Maintain control with manual activation of rules when you need them



Key use cases

- Project management
- Strategic planning
- Work intake



How it works

Select multiple tasks in list view, click the rules icon in the bulk task bar, and choose which manual rule trigger to apply to all selected tasks.

Build powerful custom automations with script actions in rules





Overview

Create custom automations with script actions that let developers write and host code directly in Asana for deeper workflow customization without external hosting.



Key benefits

- Save time by hosting custom automations in Asana instead of external services
- Enhance flexibility with tailored scripts using the Asana API
- Ensure security with user-scoped actions and automatic token management



Key use cases

- Custom workflow automation
- Cross-project data sync
- Advanced reporting and notifications



How it works

In the rule builder, select "Run custom script" as your action, write your Node.js code to interact with the Asana API, and authorize access to enable the script to run automatically when the rule is triggered.

Keep project timelines up to date with downstream dependency shifting





Overview

Manage timelines more efficiently with improved dependency shifting that updates only downstream tasks, works across all project views, and includes simplified settings in the modal.



Key benefits

- Save time by automatically shifting only affected downstream tasks
- Keep projects moving with consistent dependency behavior in every view
- Easily adjust dependency settings without leaving your workflow



Key use cases

- Project management
- Timeline planning
- Cross-functional coordination

Dependency date shifting

Select how dates shift for tasks with dependencies in this project. For more visit Asana's dependencies guide.

Maintain buffer

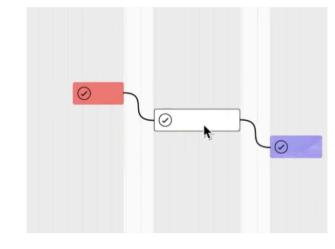
Maintain the amount of time between dependent tasks.

Consume buffer

Consume the amount of time between dependent tasks unless there's a conflict.

None

Ignore the amount of time between dependent tasks, even if there's a conflict.



Update project settings to manage how due dates are set for tasks with dependencies.

Project settings

How it works

When changing a task date in any project view, the system will only shift dependent downstream tasks if "Maintain buffer" is selected in project settings, and you can change settings directly from the date change modal.

AsanaA







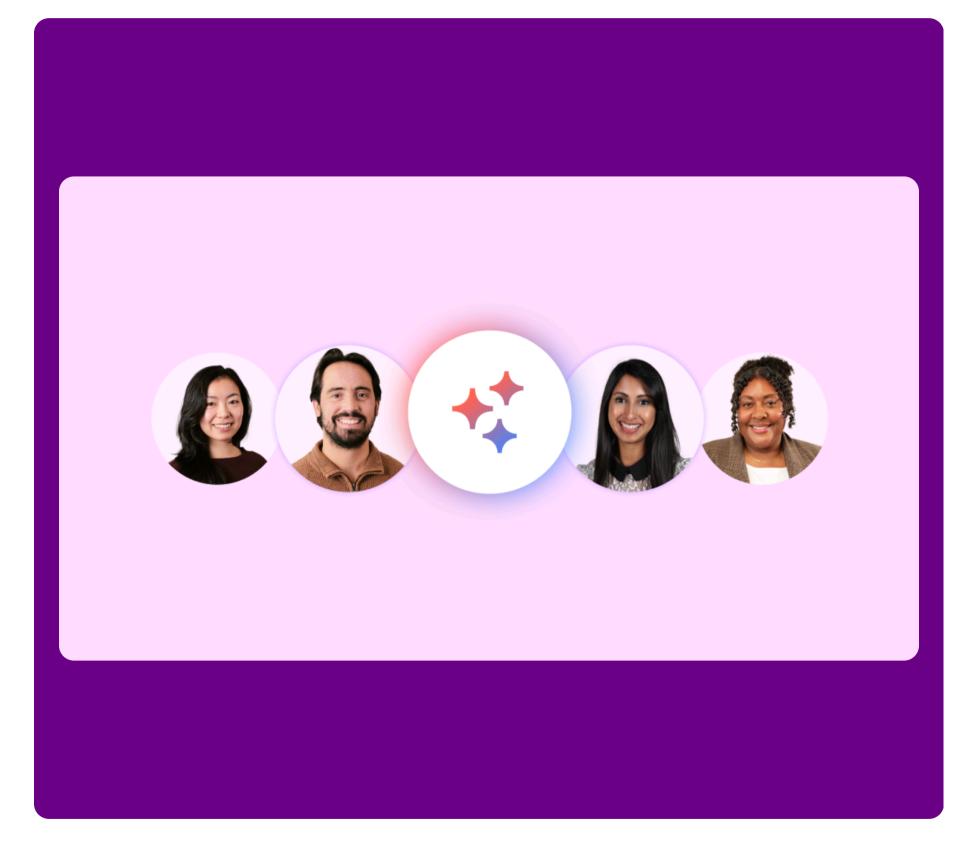
- Smart workflow gallery
 Get started fast with prebuilt Al workflows
- Prebuilt Al rules

 Deploy prebuilt Al rules in a few clicks to automate steps
- Asana Al can read docs

 Build better automation and unlock deeper context with Al that reads and analyzes your documents
- Asana Al can search the web and read web links

 Access real-time information with Al-powered web search and link reading
- Asana Al can reference goals, portfolios, and workload

Let AI handle more busywork by connecting it to your team's work



Spring Release 2025

Q1 — May

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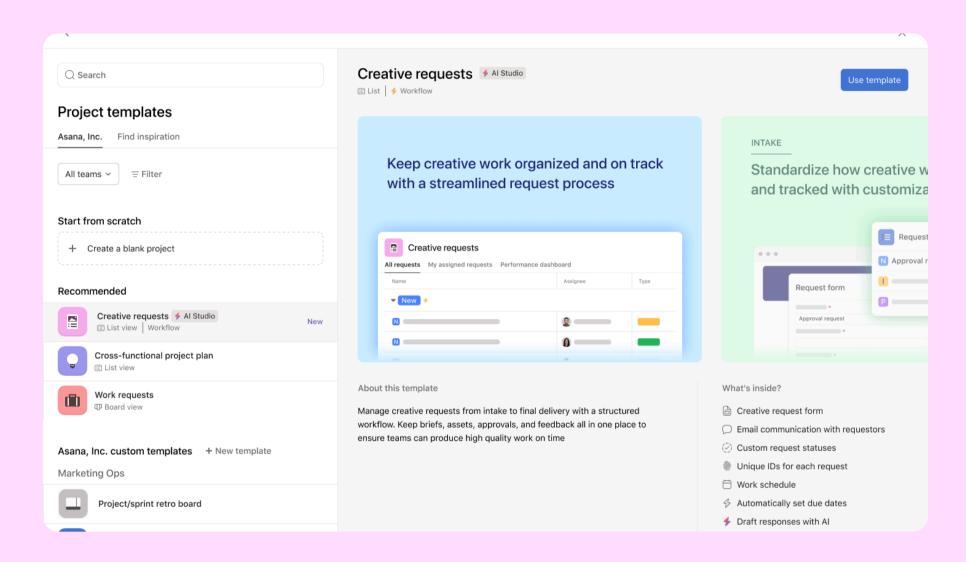
Key benefits

- Launch workflows faster with prebuilt templates
- Customize each workflow to fit your team's needs
- Boost efficiency with seamless human and Al collaboration



Key use cases

- Request tracking
- Ticketing
- Creative requests
- Work intake



How it works

Choose a smart workflow template from the project gallery, then follow the guided setup in the customize menu.

Deploy prebuilt AI rules in a few clicks





Overview

Boost efficiency with prebuilt Al rules from the rule library that help you rename, summarize, triage, and more. Customize them in Al Studio to fit your workflow.



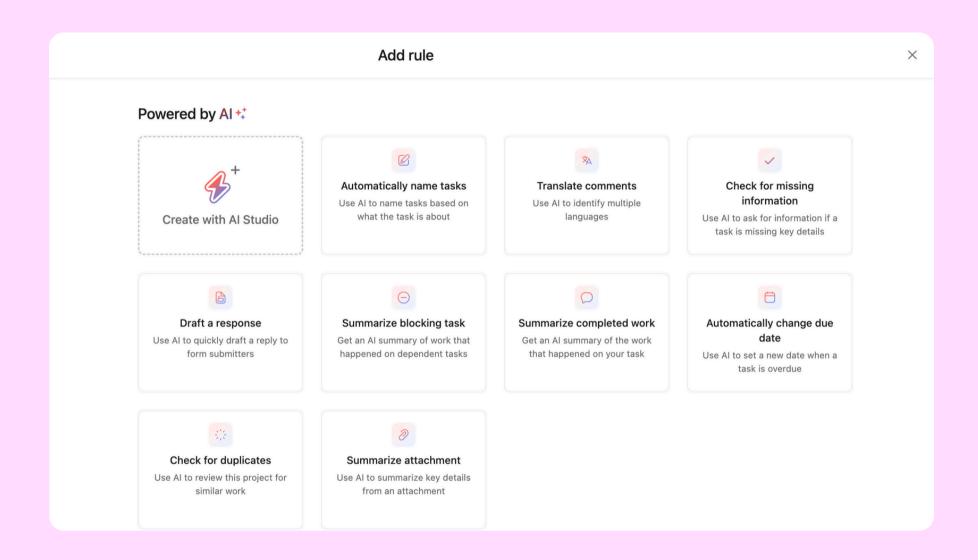
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- Customize rules by editing Al instructions for greater control



Key use cases

- Request tracking
- Product launches
- Creative requests
- Work intake



How it works

Choose a prebuilt Al rule from the gallery, add it to your project, and tailor the Al instructions to fit your workflow.

Build better automation and unlock deeper context with AI that reads and analyzes your documents





Overview

Asana AI can now read attachments from Google Drive, OneDrive, and SharePoint, enabling more comprehensive insights and automation using content beyond Asana.



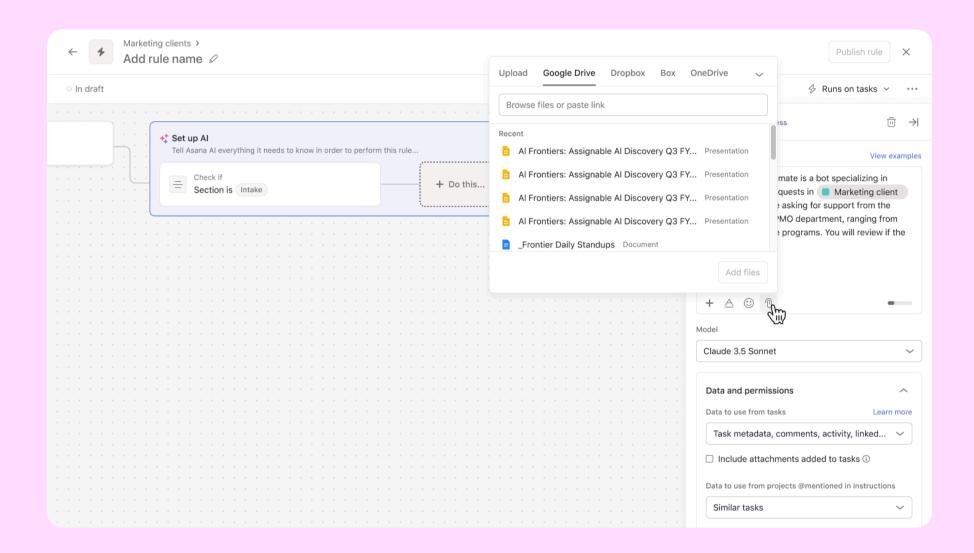
Key benefits

- Enhance AI accuracy with context-rich document analysis
- Streamline workflows by having AI read reference materials directly from where you already store them



Key use cases

- Work intake
- Creative production
- Campaign planning
- Strategic planning
- Product launches



How it works

Add attachments from Google Drive, OneDrive, or SharePoint to tasks or Al Studio guidance blocks. When Al features run, they'll automatically read and analyze the content from these attachments to provide more comprehensive insights.

Access real-time information with Al-powered web search and link reading





Overview

Al Studio can now search the web and read public URLs to access up-todate information when executing workflows, enabling teams to make decisions based on the latest data without leaving Asana.



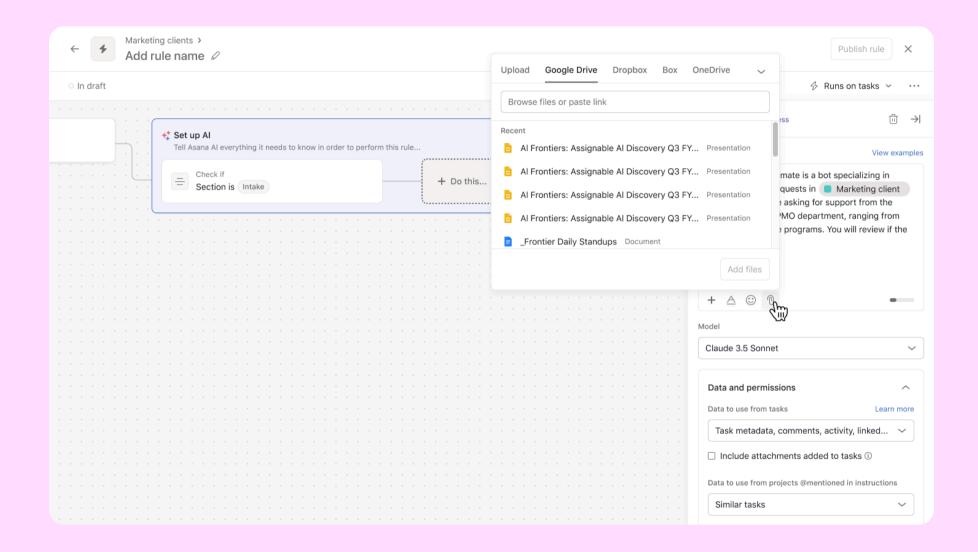
Key benefits

- Get more accurate results with real-time web insights built into your workflows
- Save time by automating research that used to be manual
- · Make informed decisions with data from Asana and beyond



Key use cases

- Research prospects before outreach
- Review past client campaigns
- Track trends and competitors
- Enrich tasks with web content



How it works

Admins enable web access in the admin console, then users can include web search capabilities in Al Studio workflows. When a workflow runs, Al will search the web or read linked URLs as needed, providing citations for the information it retrieves.

Let AI handle more busywork by connecting it to your team's work





Overview

Al Studio now lets you reference related work and teams such as goals, portfolios, and workload to make Al actions more powerful and contextually aware.



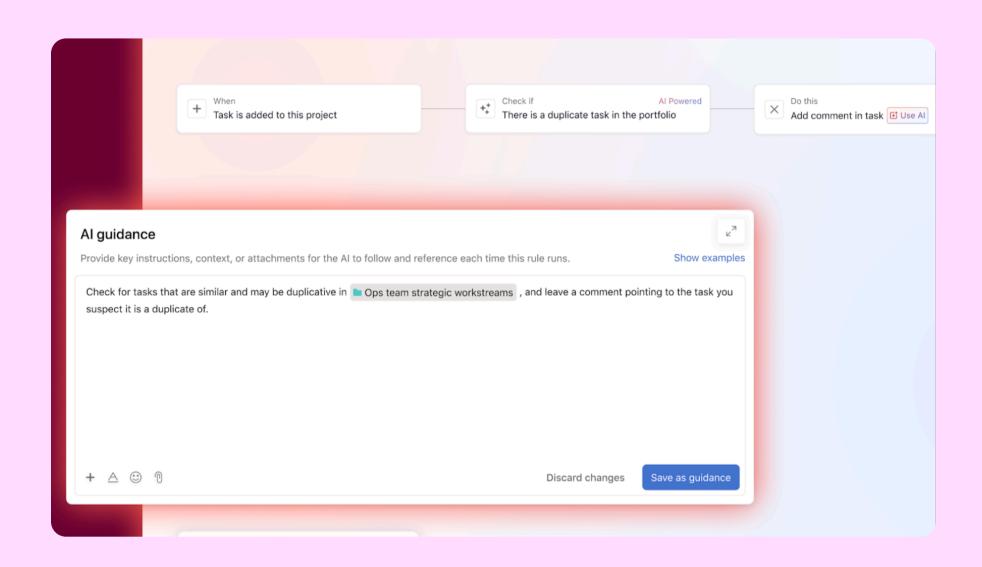
Key benefits

- Create more efficient workflows by connecting AI to goals, projects, and workload
- Automatically assign tasks based on team capacity and availability
- Maintain alignment by linking tasks to goals and key priorities



Key use cases

- Strategic planning
- Portfolio management
- Resource management



How it works

Simply @mention teams and goals in your rule instructions, or paste a workload URL to give AI access to these objects. For workloads, AI can analyze team capacity to make intelligent assignment decisions.

Request tracking



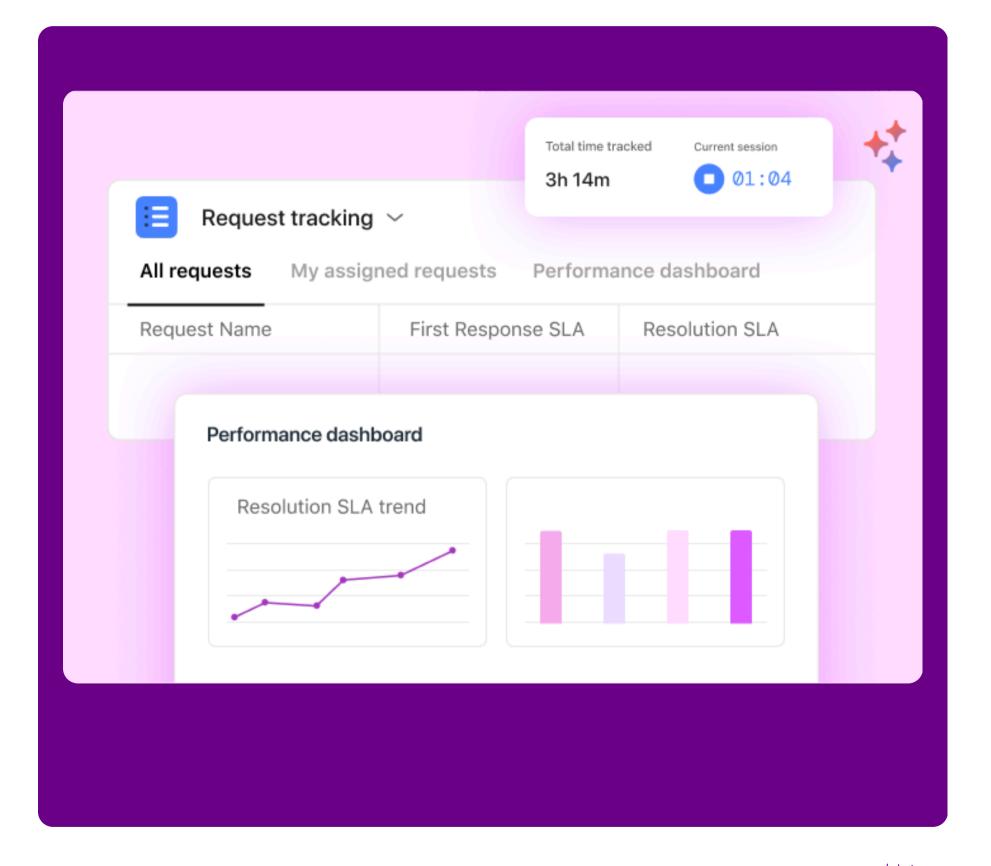
Request tracking

- Smart workflow gallery
 Get started fast with prebuilt Al workflows
- Request tracking and ticketing

 Streamline requests from intake to resolution
- SLA reporting

 Track SLAs to improve performance
- Prebuilt Al rules

 Deploy prebuilt Al rules in a few clicks to automate steps



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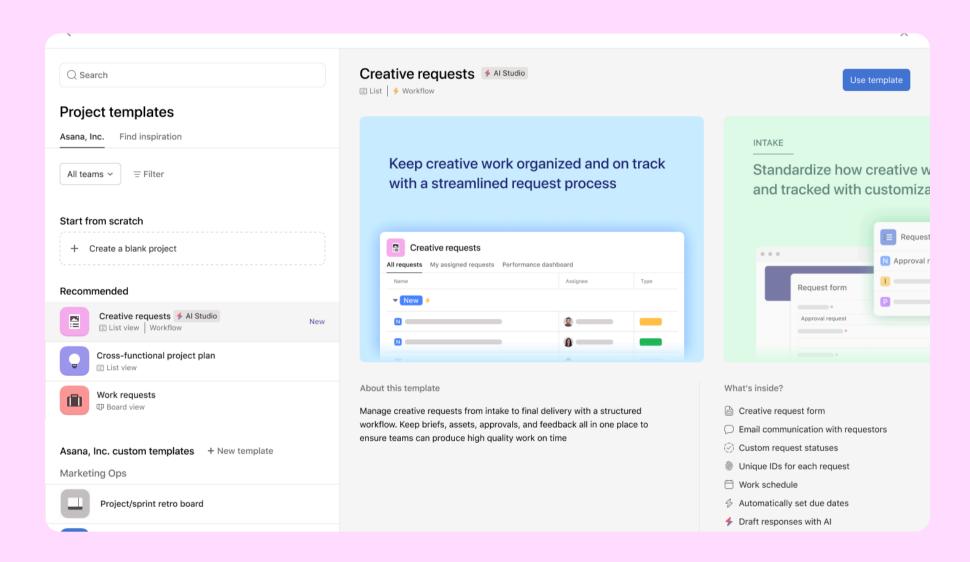
Key benefits

- Launch workflows faster with prebuilt templates
- Customize each workflow to fit your team's needs
- Boost efficiency with seamless human and Al collaboration



Key use cases

- Request tracking
- Ticketing
- Creative requests
- Work intake



How it works

Choose a smart workflow template from the project gallery, then follow the guided setup in the Customize menu.

Streamline requests from intake to resolution with end-toend request tracking and ticketing





Overview

Asana's request tracking and ticketing capabilities offer a complete solution for managing high-volume request workflows. With SLA timers, custom statuses, and built-in requester communication, teams can efficiently track, prioritize, and resolve incoming requests in one centralized system.

Templates for ticketing, request tracking, creative requests, and work intake help teams get started fast and standardize workflows across use cases.



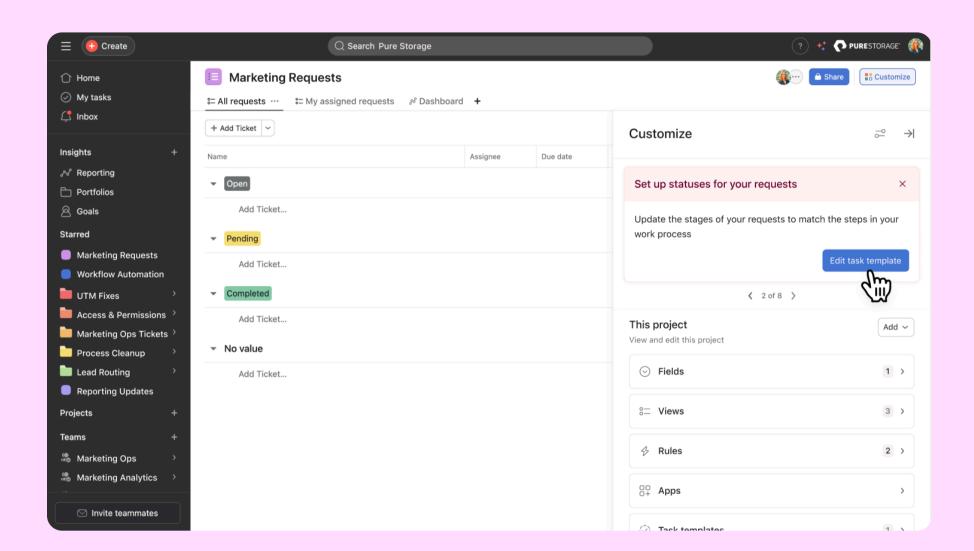
Key benefits

- Stay accountable with real-time response and resolution tracking
- Standardize workflows with custom task types and statuses
- Communicate with requesters, even without an Asana account
- Monitor performance with SLA and resolution time reporting



Key use cases

- IT help desk
- Creative request management
- PMO work intake
- Internal service teams



How it works

Start with a prebuilt template, then customize intake forms, statuses, and SLA timers. Use automation to route requests, flag deadlines, and update requesters, while maintaining full visibility into performance.

Track SLAs to improve performance





Overview

Timer custom fields track SLA countdowns and flag breaches. SLA reporting builds on this by visualizing timer data, surfacing key trends, and helping teams track performance at scale.



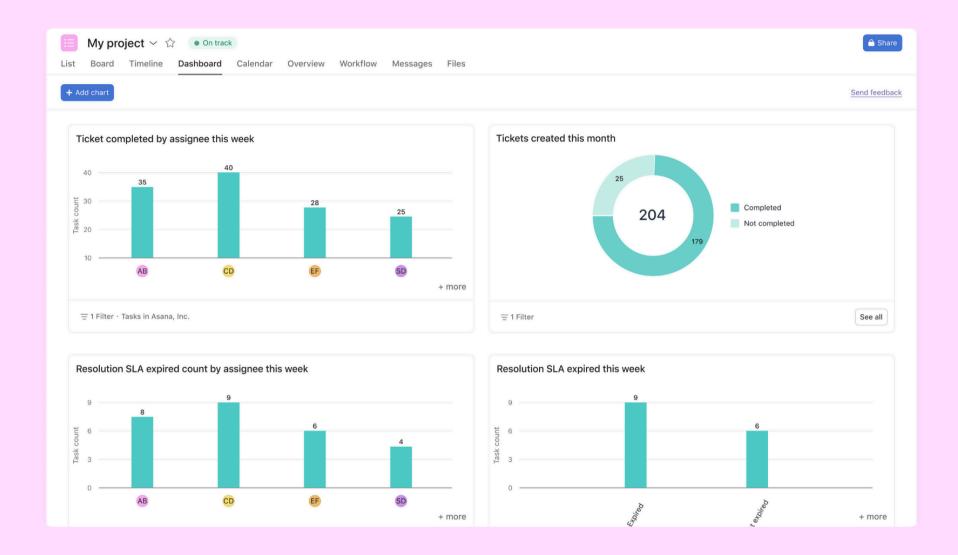
Key benefits

- Meet SLAs with real-time visibility into response and resolution times
- Improve team performance by identifying and addressing bottlenecks
- Make informed decisions with clear insights into request trends and workload



Key use cases

- Ticketing
- Request tracking
- Creative requests
- Work intake



How it works

Get started with a smart workflow template featuring built-in timers. Set task values to track countdowns and highlight approaching or missed deadlines to keep teams on track.

Deploy prebuilt AI rules in a few clicks





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Boost efficiency with prebuilt Al rules from the rule library that help you rename, summarize, triage, and more. Customize them in Al Studio to fit your workflow.



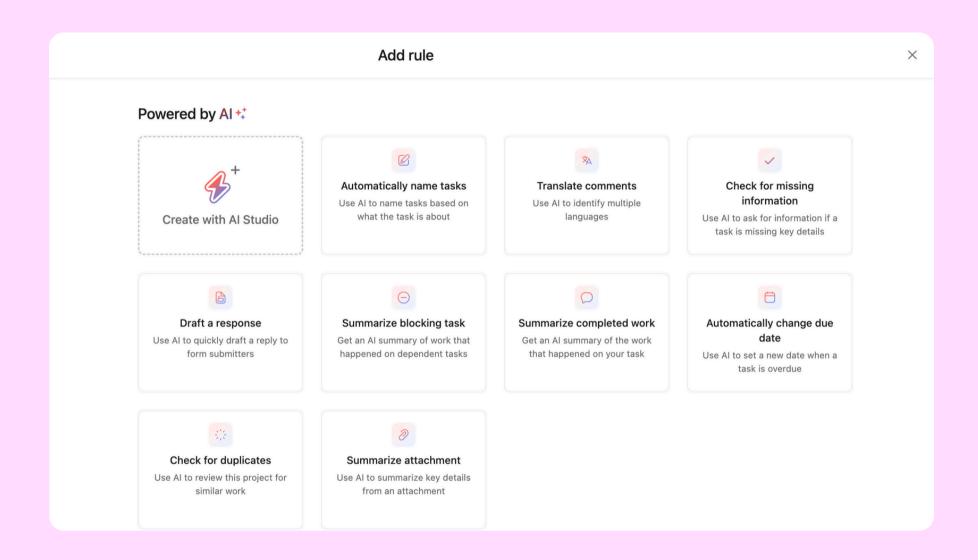
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Business reviews & reporting

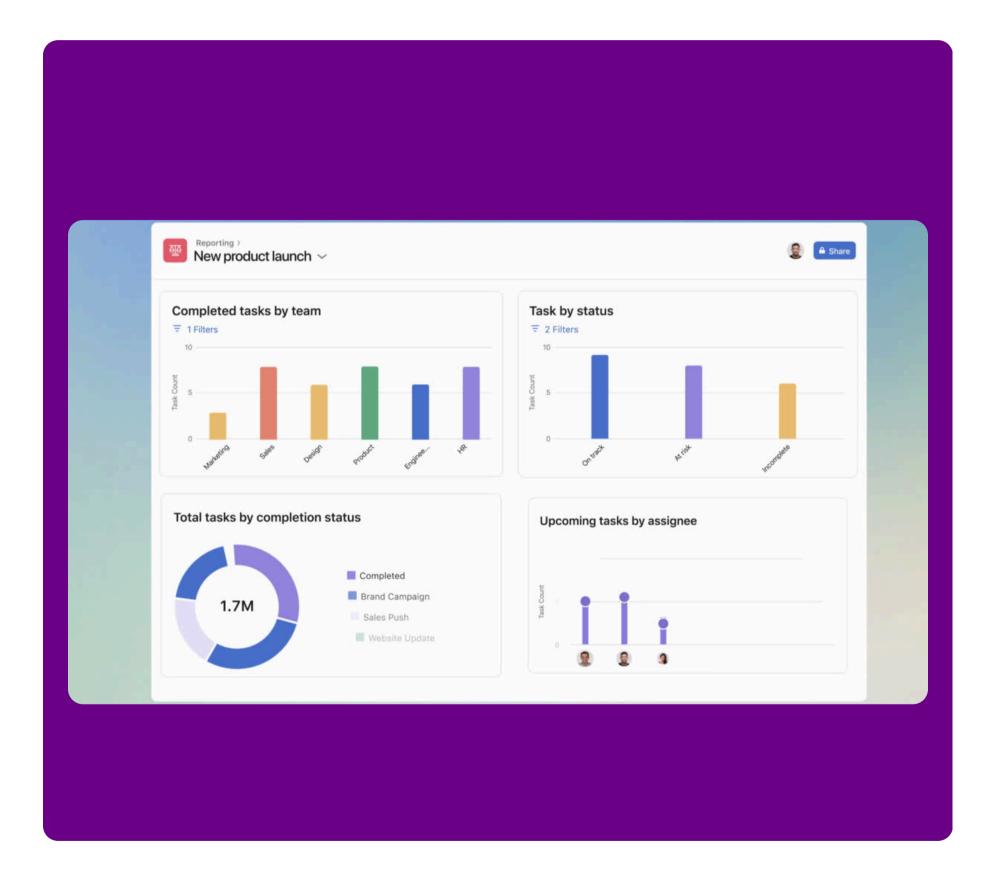




Business reviews and reporting



- Team sharing on dashboards Share dashboards with teams for better cross-functional alignment
- Collaborative status updates Collaborate on status updates to get the complete picture
- **SLA** reporting Track SLAs to improve performance



Q1 — May asana.com/whats-new

Share dashboards with teams for better cross-functional alignment





Overview

Enhance collaboration by sharing dashboards with teams and across your organization, making it easy to distribute key insights and metrics.



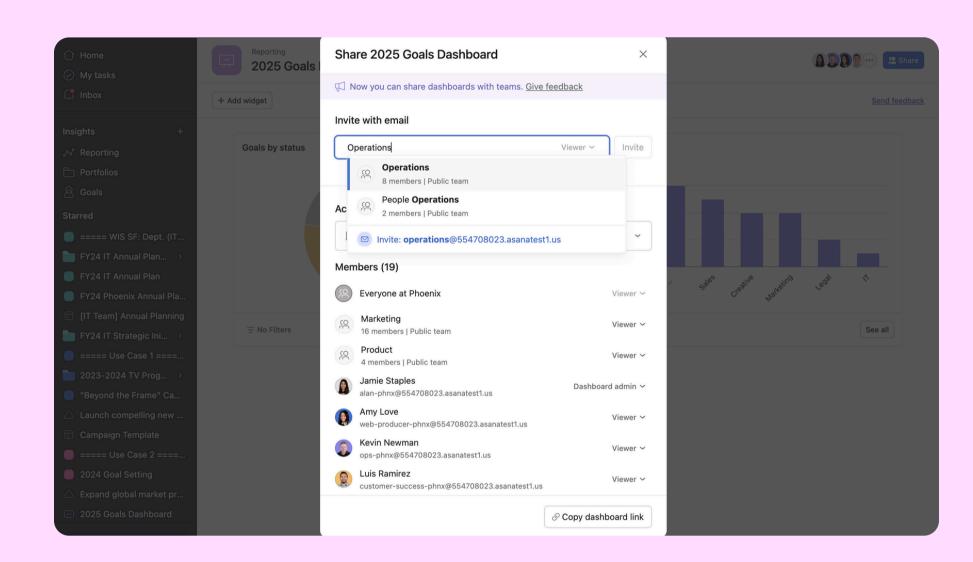
Key benefits

- Streamline sharing by granting team-wide access, no need to add individuals manually
- Make key metrics visible to everyone who needs them
- Expand visibility while maintaining control with flexible sharing settings



Key use cases

- Executive reporting
- Team performance tracking
- Cross-functional collaboration



How it works

Access dashboard sharing settings, select a team to share with, and choose the appropriate access level to instantly provide visibility to all team members.

Collaborate on status updates to get the complete picture





Overview

Draft status updates collaboratively to ensure accuracy and alignment. Add teammates as collaborators on project, portfolio, and goal updates, with all drafts accessible from the status menu.



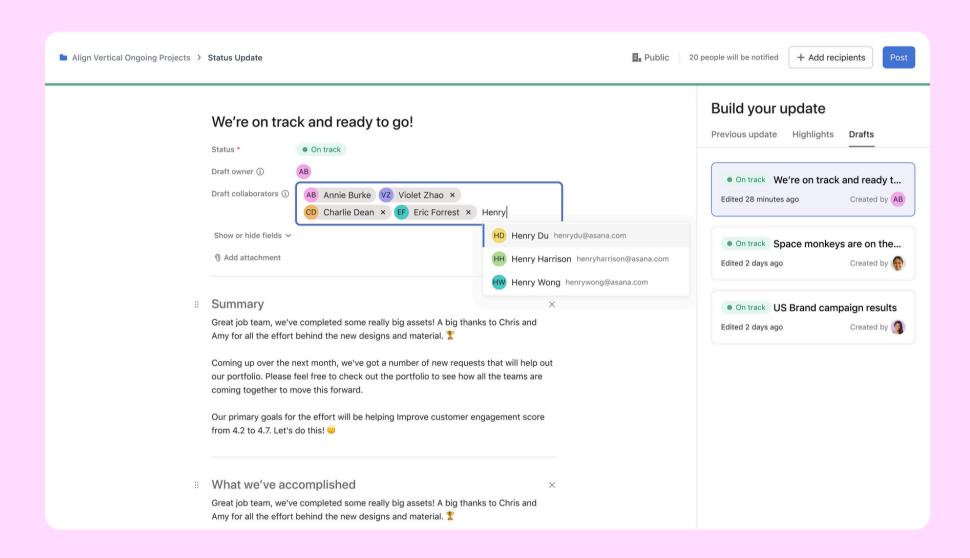
Key benefits

- Improve the quality of status updates by drafting with the right stakeholders
- Ensure accuracy with collaborative input before sharing broadly
- Save time by co-authoring updates instead of relying on back-andforth



Key use cases

- Executive reporting
- Cross-functional project updates
- Business reviews (MBRs, QBRs)



How it works

Add collaborators to your status update draft who will receive notifications when added. Find all drafts in the status dropdown and work together to refine the update before publishing.

Track SLAs to improve performance





Overview

Timer custom fields track SLA countdowns and flag breaches. SLA reporting builds on this by visualizing timer data, surfacing key trends, and helping teams track performance at scale.



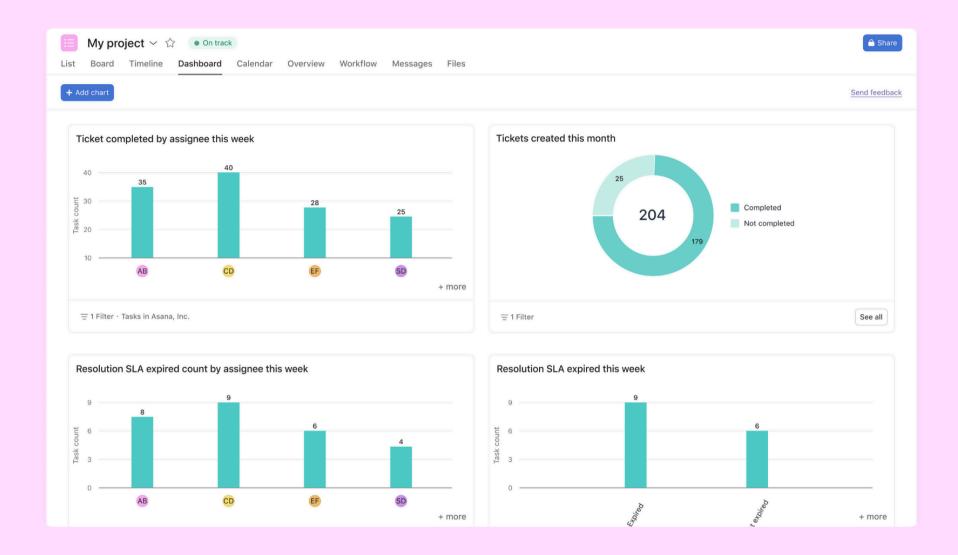
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How it works

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Integrations



Integrations

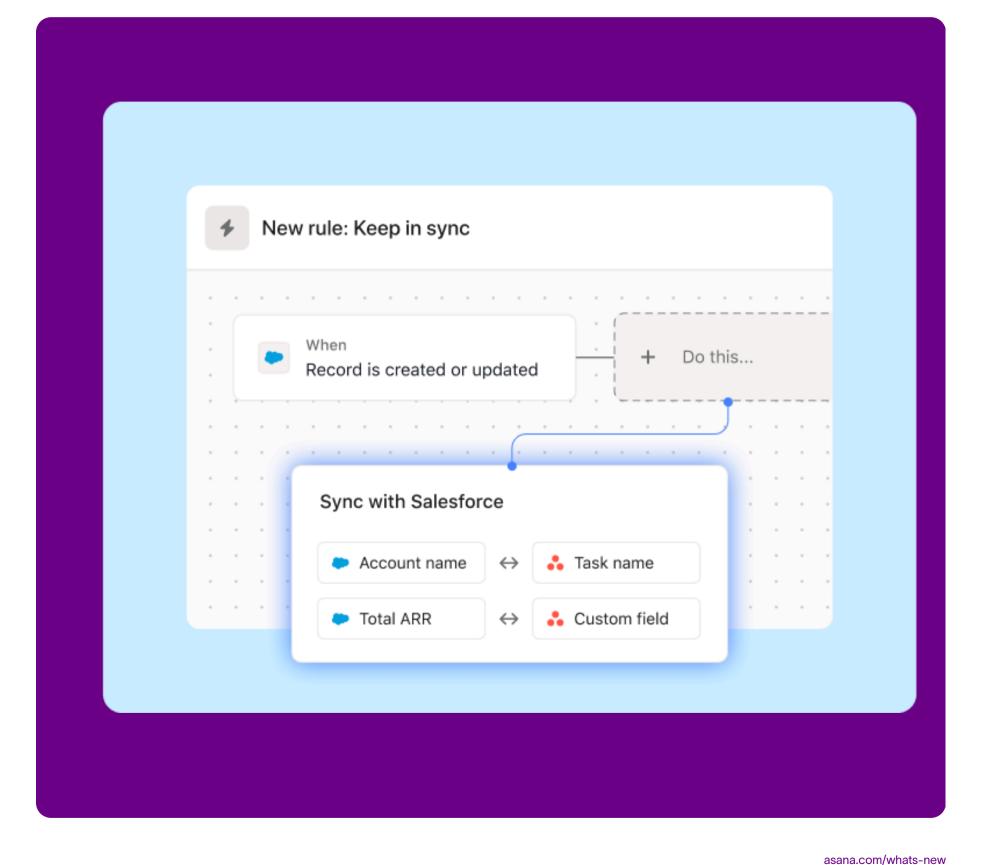
LEARN MORE -

Inbox notifications in MS Teams

Take action on notifications directly in Microsoft Teams

Asana Al can read docs

Build better automation and unlock deeper context with AI that reads and analyzes your documents



Q1 — May

Take action on notifications directly in Microsoft Teams





Overview

Stay focused and reduce context switching with real-time Inbox notifications that let you reply to comments, create follow-up tasks, and complete work, without ever leaving Microsoft Teams.

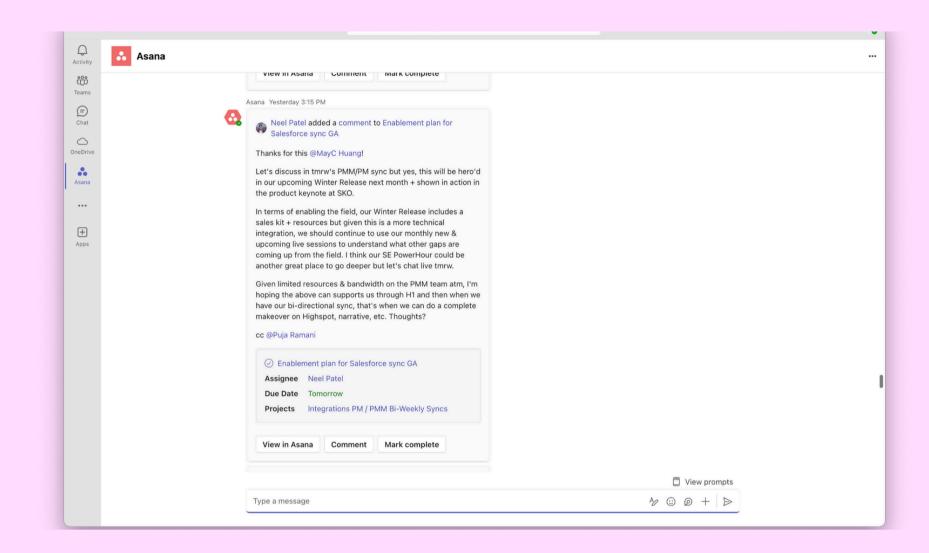
Key benefits

- Stay informed with Asana Inbox notifications directly in Microsoft Teams
- Take quick action by replying to comments or creating follow-ups without leaving Teams
- Customize notifications to get the updates that matter most to you



Key use cases

- Work intake
- Creative production
- Campaign planning
- Strategic planning
- Product launches



How it works

Users are automatically subscribed to inbox notifications in Microsoft Teams. You can enable or disable Microsoft Teams notifications in Asana's Settings page.

Build better automation and unlock deeper context with AI that reads and analyzes your documents





Overview

Asana AI can now read attachments from Google Drive, OneDrive, and SharePoint, enabling more comprehensive insights and automation using content beyond Asana.



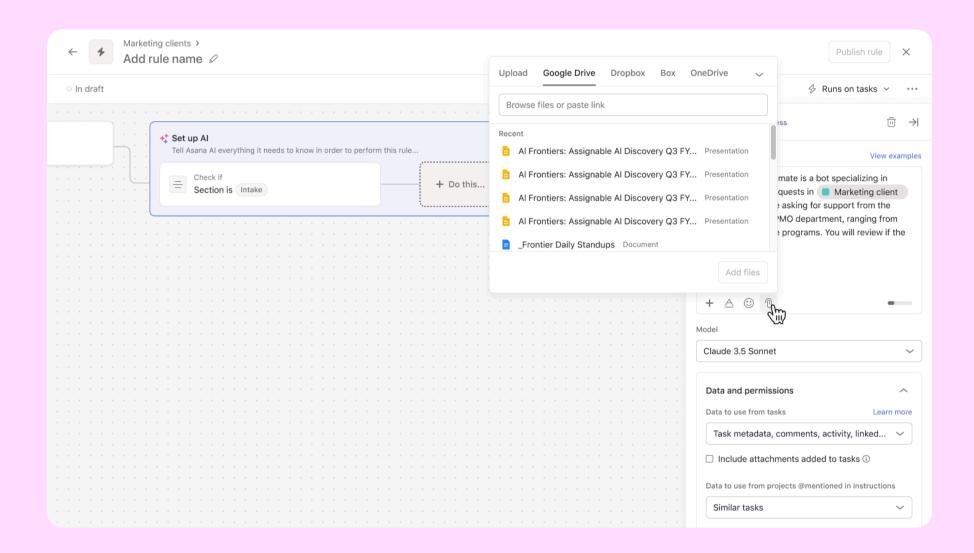
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Add attachments from Google Drive, OneDrive, or SharePoint to tasks or Al Studio guidance blocks. When Al features run, they'll automatically read and analyze the content from these attachments to provide more comprehensive insights.

Strategic planning & portfolio management



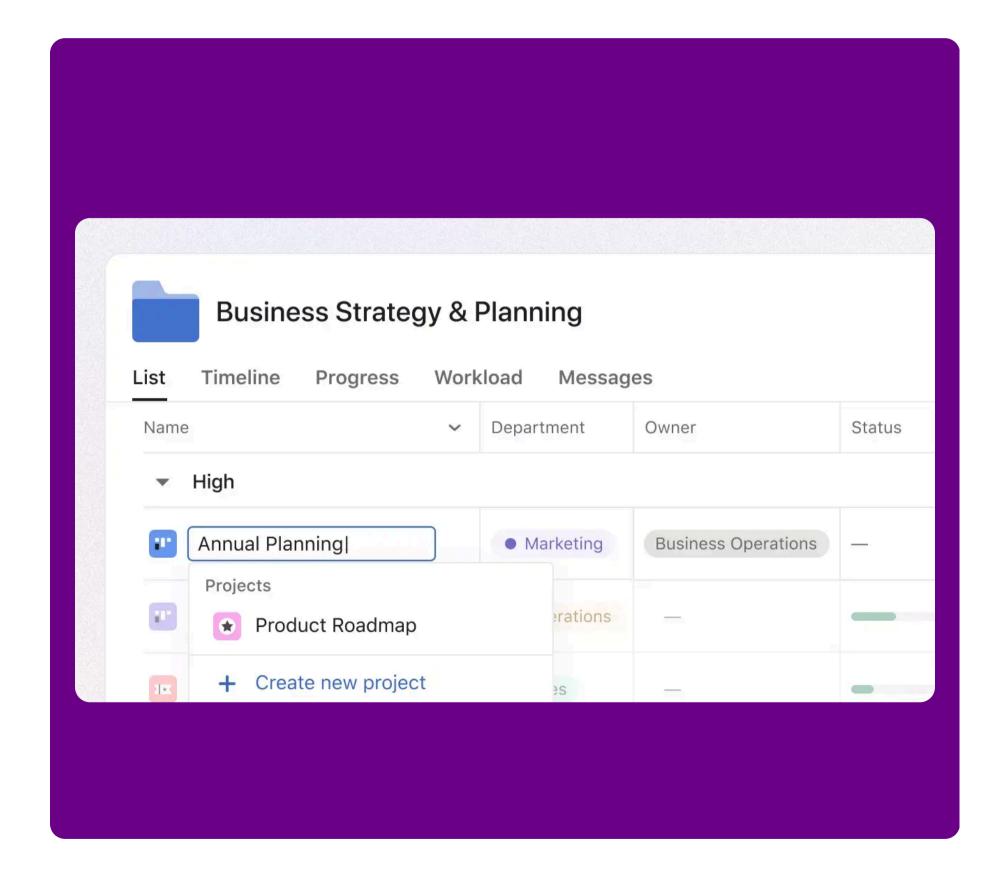


Strategic planning and portfolio management



- Portfolio timeline improvements

 Keep long-term initiatives on track with portfolio timeline
- Manual triggers for portfolio rules
 Control when portfolio rules are run



Spring 2025 Release Q1 — May asana.com/whats-new

Keep long-term initiatives on track with portfolio timeline





Overview

Portfolio timeline now includes a right pane for quick access to project details and supports nested portfolios in timeline view, making it easier to manage complex, hierarchical work.



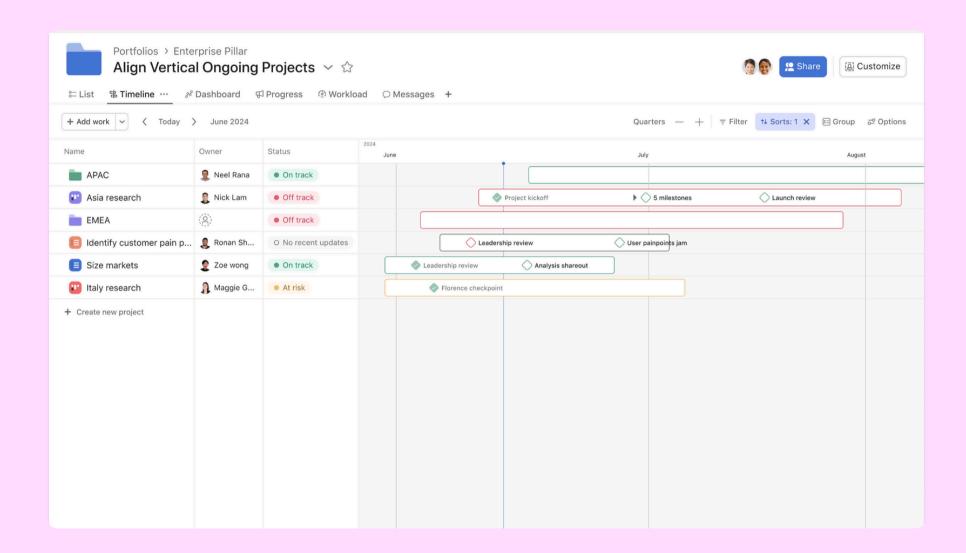
Key benefits

- Quickly access project info without leaving the timeline
- Visualize and manage nested portfolios in one view
- Make faster decisions with real-time status and context



Key use cases

- Portfolio management
- Strategic planning
- Program management



How it works

In timeline view, click any item to open the right pane for project details. Nested portfolios now display directly in the timeline, offering a clearer picture of how work connects.

Control when portfolio rules run with manual triggers





Overview

Gain greater control over portfolio workflows with manual rule triggers, enabling you to run the right actions at exactly the right moment, without relying on automatic triggers.



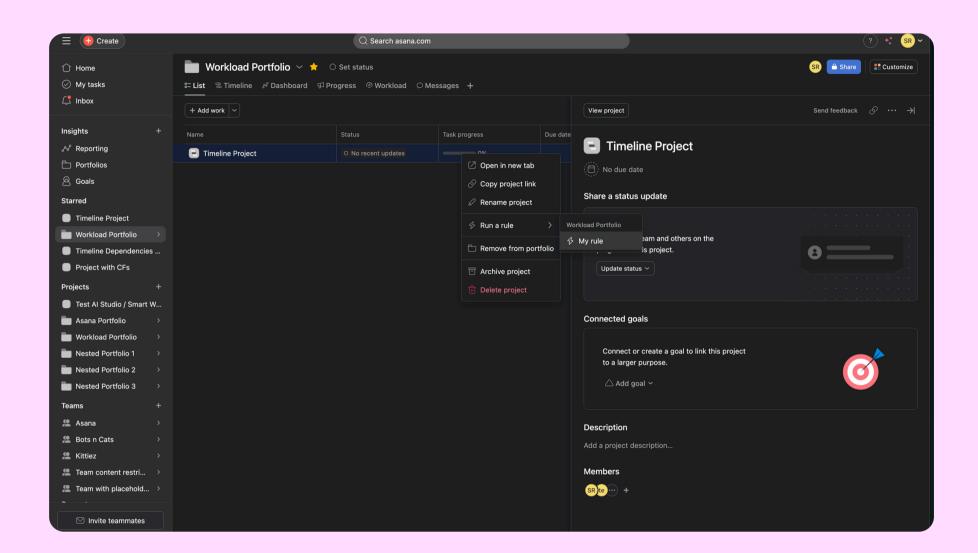
Key benefits

- Launch automations precisely when needed with manual control
- Simplify complex workflows by triggering actions at key milestones
- Avoid unintended activity by bypassing automatic triggers



Key use cases

- Strategic planning
- Portfolio management



How it works

In a portfolio, open the rule builder and select a manual trigger. Configure the desired actions, then run the rule by selecting a portfolio item and initiating the trigger manually.

Team onboarding & development





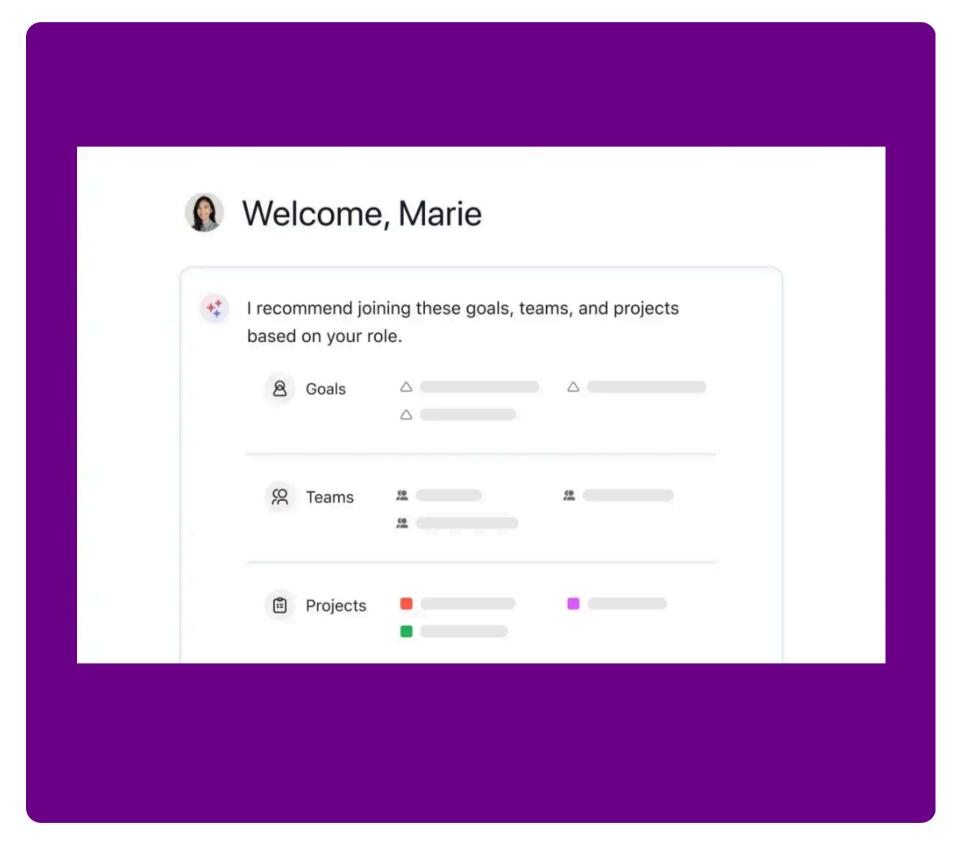
Team onboarding and development



✓ To

Team knowledge

Accelerate onboarding and clarify company terminology



Spring Release 2025

Q1 — May

Accelerate onboarding and clarify company terminology with team knowledge





Overview

Team knowledge lets you define and manage company-specific terms, acronyms, and jargon in Asana, making definitions easily accessible through hovercards and improving AI with your organization's context.



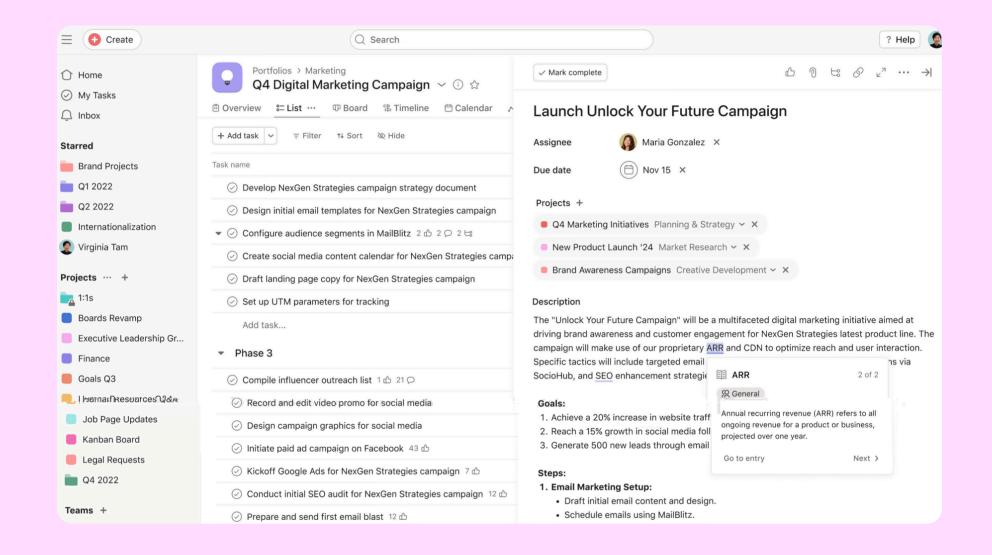
Key benefits

- Onboard new teammates faster by simplifying company terminology
- Improve AI accuracy with definitions tailored to your organization
- Strengthen collaboration with a shared understanding of key terms



Key use cases

- New employee onboarding
- Technical documentation



How it works

Access the team knowledge tab on any team page to create and manage terminology. When users encounter defined terms throughout Asana, they can hover over them to see definitions, while AI features automatically incorporate these terms in their responses.

Enterprise security & controls



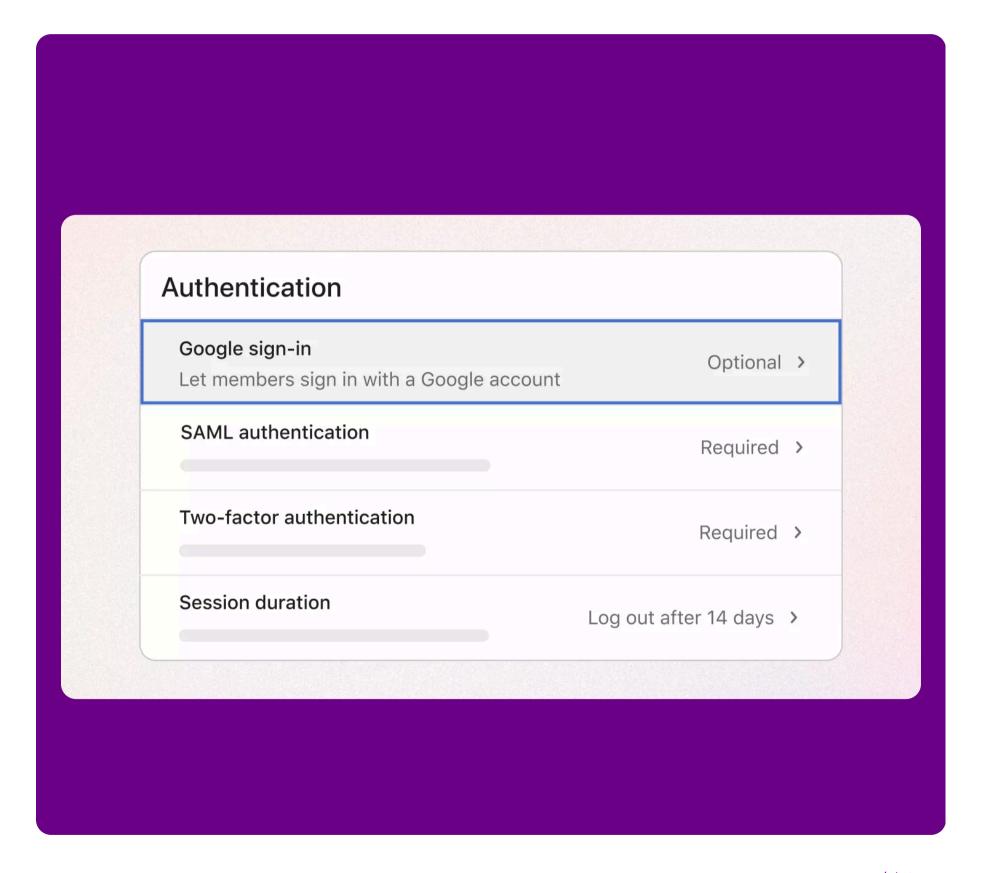


Enterprise security and controls

RESOURCES →

Work access mode

Ensure business continuity with data access during transitions



Ensure business continuity with data access during transitions with work access mode





Overview

Work access mode gives super admins temporary access to private tasks, projects, and portfolios via the admin console. This helps maintain business continuity during employee transitions—without needing help from customer support.



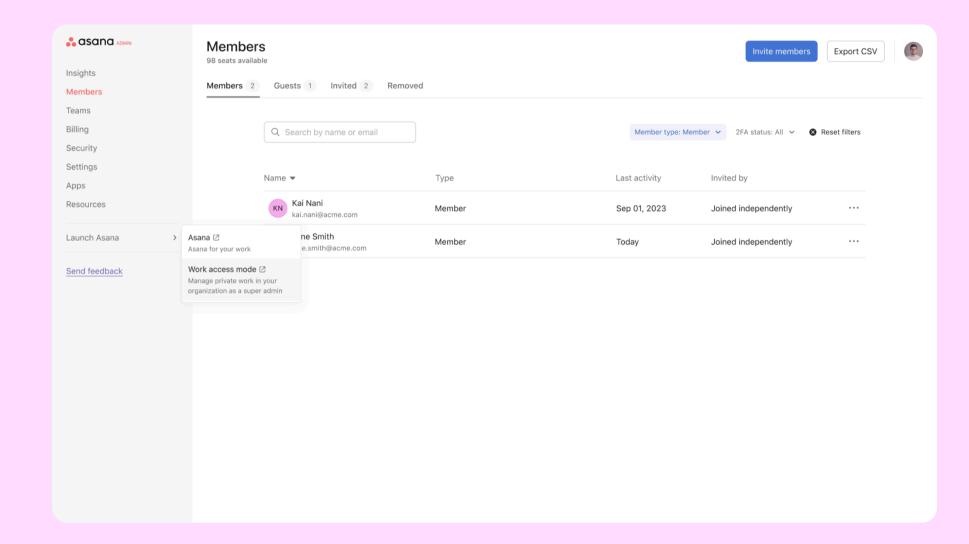
Key benefits

- Ensure business continuity by recovering access to private work
- Strengthen security with time-bound, controlled admin access
- Empower admins with self-serve tools, reducing support reliance



Key use cases

- Employee offboarding
- Role changes or team reorganizations
- Extended leaves of absence



How it works

Super admins can launch work access mode from the admin console to search and access work, including from deactivated users. Sessions last 30 minutes and can be extended as needed.